

4729:5-2-05**Notification of Accessible Services.**

- (A) Every outpatient pharmacy providing pharmacy services in this state shall report to the state board of pharmacy, in a manner determined by the board, the following information on accessible services provided by the pharmacy within ninety days of the effective date of this rule:
- (1) The type of language translation services, including translated prescription labels, for patients who are of limited English proficiency;
  - (2) The type of services available for patients who are hard of hearing; and
  - (3) The type of services available for patients with low vision.
- (B) As part of the licensure and renewal process established in rule 4729:5-2-02 of the Administrative Code, an outpatient pharmacy providing pharmacy services in this state shall submit information on the accessible services listed in paragraph (A) of this rule that are provided by the pharmacy.
- (C) An outpatient pharmacy required to submit notification to the board in accordance with this rule shall notify the board within thirty days of any change in the accessible services provided by the pharmacy.
- (D) Except as provided in paragraph (E) of this rule, a pharmacy that reports it offers accessible services shall be required to provide those services to patients upon request.
- (E) Paragraph (D) does not apply if the pharmacy experiences a temporary software or equipment failure of the accessible service offered.

Effective: 8/12/2024

Five Year Review (FYR) Dates: 08/12/2029

CERTIFIED ELECTRONICALLY

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Certification

07/31/2024

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Date

Promulgated Under: 119.03  
Statutory Authority: 3719.28, 4729.26  
Rule Amplifies: 4729.55