

4901:1-21-01 **Definitions.**

(A) As used within Chapter 4901:1-21 of the Administrative Code, these terms denote the following:

- (1) "Aggregation" means combining the electric load of multiple retail customers via an agreement with the customers or formation of a governmental aggregation pursuant to section 4928.20 of the Revised Code for the purpose of purchasing retail electric generation service on an aggregated basis.
- (2) "Aggregator" means a person, certified by the commission, who contracts with customers to combine the customers' electric load for the purpose of purchasing retail electric generation service on an aggregated basis.
- (3) "Billing and collection agent" has the meaning set forth in division (A)(2) of section 4928.01 of the Revised Code.
- (4) "Biomass power" means a renewable generation resource that is primarily derived from the combustion of organic matter. Biomass fuels may be solid, liquid, or gas and are derived from feedstocks. Examples of such feedstocks include, but are not limited to: agricultural crops and residues, industrial wood and logging residues, farm animal wastes, the organic portion of municipal solid waste, and methane gas from landfills.
- (5) "Commission" means the public utilities commission of Ohio.
- (6) "Competitive retail electric service" (CRES) has the meaning set forth in division (A)(4) of section 4928.01 of the Revised Code, and includes the services provided by retail electric generation providers, power marketers, power brokers, aggregators, and governmental aggregators.
- (7) "Complaint" means any ~~consumer~~ customer/consumer contact ~~in which the customer expresses dissatisfaction~~ when such contact necessitates follow-up by or with the electric supplier or electric utility to resolve a point of contention.
- (8) "Consumer" means a person who uses a competitive retail electric service.
- (9) "Contract" means an agreement between a customer and competitive retail electric service provider that specifies the terms and conditions for provision of a competitive retail electric service or services.
- (10) "CRES provider" means a person or entity, under certification by the

commission, who supplies or offers to supply a competitive retail electric service. This term does not apply to an electric distribution utility in its provision of standard offer generation service.

- (11) "Customer" means a person who contracts with or is solicited by a competitive retail electric service provider for the provision of a competitive retail electric service.
- (12) "Deposit" means a sum of money a CRES provider collects from a customer as a precondition for initiating service.
- (13) "Direct solicitation" means face-to-face solicitation of a customer initiated by a CRES provider at the home of a customer or at a place other than the normal place of business of the provider, and includes door-to-door solicitations.
- (14) "Distribution service" means the physical delivery of electricity to consumers through facilities provided by an electric distribution utility.
- (15) "Electric cooperative" has the meaning set forth in division (A)(5) of section 4928.01 of the Revised Code.
- (16) "Electric distribution utility" (EDU) has the meaning set forth in division (A)(6) of section 4928.01 of the Revised Code.
- (17) "Electric generation service" means retail electric generation service.
- (18) "Electric utility" has the meaning set forth in division (A)(11) of section 4928.01 of the Revised Code.
- (19) "Environmental disclosure data" means both generation resource mix and environmental characteristics.
- (20) "Governmental aggregator" has the meaning set forth in division (A)(13) of section 4928.01 of the Revised Code.
- (21) "Market development period" has the meaning set forth in division (A)(17) of section 4928.01 of the Revised Code.
- (22) "Microturbine" means a combustion turbine with a peak generating capacity of one hundred kW or less.

- (23) "Net metering" has the meaning set forth in division (A)(31) of section 4928.01 of the Revised Code.
- (24) "OCC" means the Ohio consumers' counsel.
- (25) "Other sources" means known electric energy generation resources that cannot reasonably be included within any of the specific fuel categories.
- (26) "Person" has the same meaning as in section 1.59 of the Revised Code.
- (27) "Power broker" means a person certified by the commission, who provides power brokerage.
- (28) "Power brokerage" means assuming the contractual and legal responsibility for the sale and/or arrangement for the supply of retail electric generation service to a retail customer in this state without taking title to the electric power supplied.
- (29) "Power marketer" means a person, certified by the commission, who provides power marketing services.
- (30) "Power marketing" means assuming the contractual and legal responsibility for the sale and provision of retail electric generation service to a retail customer in this state and having title to electric power at some point during the transaction.
- (31) "Residential customer" means a customer who contracts for a competitive retail electric service for residential purposes.
- (32) "Retail electric service" has the meaning set forth in division (A)(27) of section 4928.01 of the Revised Code.
- (33) "Retail electric generation service" means the provision of electric power to a retail customer in this state through facilities provided by an electric distribution utility and/or a transmission entity in this state. The term encompasses the services performed by retail electric generation providers, power marketers, and power brokers, but does not encompass the service provided by an EDU pursuant to section 4928.14 or division (D) of section 4928.35 of the Revised Code.

- (34) "Small commercial customer" means a commercial customer that is not a mercantile commercial customer.
- (35) "Solicitation" means any communication intended to elicit a customer's agreement to purchase or contract for a competitive retail electric service.
- (36) "Staff" means the commission staff.
- (37) "Toll-free" means telephone access provided to a customer without toll charges to the customer.
- (38) "Unknown purchased resources" means electric energy generation resources neither owned nor operated by a competitive retail generation supplier where the electric energy generation source(s) or process cannot be identified after making all reasonable efforts to identify the source or process used to produce the power.

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