5101:2-36-04 **PCSA requirements for conducting a specialized assessment/** investigation.

- (A) The public children services agency (PCSA) <u>is to shall</u>-conduct a specialized assessment/investigation if the child abuse <u>and/or neglect report involves an alleged</u> perpetrator who meets one or more of the following criteria:
 - (1) Is a person responsible for the alleged child victim's care in an out-of-home care setting as defined in rule 5101:2-1-01 of the Administrative Code.
 - (2) Is a person responsible for the alleged child victim's care in out-of-home care as defined in section 2151.011 of the Revised Code.
 - (3) Has access to the alleged child victim by virtue of <u>his/her their employment</u> by or affiliation to an organization as defined in section 2151.011 of the Revised Code.
 - (4) Has access to the alleged child victim through placement in an out of home care setting.
- (B) A specialized assessment/investigation shall require is to have a third party if a principal named in the report poses a conflict of interest for the PCSA pursuant to rule 5101:2-36-08 of the Administrative Code.
- (C) The PCSA is to cross-refer the abuse and/or neglect report to law enforcement pursuant to rule 5101:2-36-12 of the Administrative Code.
- (D) No later than seven calendar days after the screening decision, the PCSA is to provide written notification to all referents who are mandated reporters in accordance with section 2151.421 of the Revised Code.
- (C)(E) If a specialized assessment/investigation of an abuse and/or neglect report involves multiple alleged child victims from multiple cases, the PCSA is toshall complete a separate assessment/investigation for each case. The <u>"Specialized Assessment</u> and Investigation" is to be completed completion of the JFS 01403, "Specialized Assessment and Investigation" (rev. 2/2006) is required for each case.
- (D)(F) The PCSA shall is to initiate the screened in child abuse and/or neglect report in accordance with the following:
 - (1) For an emergency report, attempt a face-to-face contact with the alleged child victim within one hour from the time the referral was screened in, to assess child safety and interview the alleged child victim.

- (2) For all other reports, <u>complete one of the following within twenty-four hours from</u> the time the referral was screened in, to assess child safety:attempt
 - (a) <u>Attempt</u> a face-to-face contact <u>with the alleged child victim.</u>or complete a telephone contact within twenty-four hours from the time the referral was screened in, with a principal of the report or collateral source who has knowledge of the alleged child victim's current condition, and can provide current information about the child's safety.
 - (b) Complete telephone contact with a parent, guardian, custodian, or collateral source who has knowledge of the alleged child victim's current condition, and can provide current information about the child's safety.
- (G) If the alleged child victim is an infant or nonverbal child, who is currently in a hospital setting and is not scheduled for discharge within seventy-two hours from the time the referral is screened in, contact as described in paragraph (H) of this rule can be made virtually or by phone prior to discharge with the direct medical staff who is providing care for the infant or child and is able to provide information regarding the alleged child victim's current condition and can provide current information about the alleged child victim's safety.
- (H) The PCSA is to, at minimum, complete face-to-face contacts and interview each alleged child victim and at least one parent, guardian, custodian, or caretaker to assess child safety and complete the "Safety Assessment" pursuant to rule 5101:2-37-01 of the Administrative Code. Attempts to conduct these face-to-face interviews are to be completed as follows, until the needed face-to-face contacts and interviews are completed:
 - (1) The PCSA is to attempt face-to-face contact with the alleged child victim and a parent, guardian, custodian, or other caretaker within the first four working days from the date the referral was screened-in.
 - (2) If the PCSA's attempt to complete face-to-face contact pursuant to paragraph (H) (1) of this rule was unsuccessful, the PCSA is to attempt at least one additional face-to-face contact within the first four working days from the date the referral was screened-in.
 - (3) If the attempted face-to-face contacts described in paragraphs (H)(1) and (H)(2) of this rule are unsuccessful, the PCSA is to, at minimum, continue making face-to-face attempts at least every five working days until any of the following occur:
 - (a) Contacts are made.

- (b) The parent, guardian, or custodian refuses contact and the PCSA files a complaint in juvenile court, or
- (c) The PCSA needs to make a report disposition pursuant to paragraph (X)(1) of this rule.
- (E) If face-to-face contact with the alleged child victim was not completed within the twenty-four hour time frame, an attempt of face-to-face contact with the alleged child victim shall be made within seventy-two hours from the time the report was screened in to assess child safety and interview the alleged child victim.
- (F) The PCSA shall document in the case record the date, time, and with whom the specialized assessment/investigation was initiated.
- (G) If the attempted face-to-face contact with the alleged child vietim, as specified in paragraphs (D) and (E) of this rule is unsuccessful, the PCSA shall continue to make attempts for face-to-face contact, every five working days until the child is seen or until the PCSA is required to make a report disposition pursuant to paragraph (U) of this rule.
- (H)(I) If a child abuse and/or neglect report involves an alleged child victim, or <u>another</u> <u>child who resides with the sibling of an</u> alleged child victim, who was not named as <u>an alleged child victim</u>, who is not in the custody of a PCSA or PCPA, the PCSA <u>shallwill</u> not interview the child without <u>the child's parent</u>, <u>guardian</u>, or <u>custodian's</u> parental consent unless one of the following exigent circumstances exists:
 - (1) There is credible information indicating the child is in immediate danger of serious harm<u>or can provide information regarding immediate danger of serious harm</u>.
 - (2) There is credible information indicating that the child will be in immediate danger of serious harm upon return home from school or other locations away from home.
 - (3) There is credible information indicating that the child may be intimidated from discussing the alleged abuse or neglect in his or her<u>their</u> home.
 - (4) The child requests to be interviewed at school or another location due to one of the circumstances listed in this paragraph.
- (I) Should an alleged child victim provide information during an interview that indicates a sibling might be in immediate danger of serious harm or that the sibling could provide information regarding immediate danger of serious harm to the alleged child victim, the interview of the sibling who was not identified as an alleged child victim may commence without parental consent.

- (J) The specific facts necessitating that assessment/investigative interviews of a child be conducted without <u>the child's parent, guardian, or custodian's parental</u>-consent must <u>are to</u> be documented in <u>Ohio's comprehensive child welfare information system</u> (<u>CCWIS</u>)the case record.
- (K) If <u>a child who is not in the custody of a PCSA or PCPA an alleged child victim or sibling</u> is interviewed without <u>a parent, guardian, or custodian's parental</u> consent, then the same day, the PCSA shall<u>is to</u> attempt a face-to-face or complete a telephone contact with the <u>alleged child victim'schild's</u> parent, guardian, or custodian to inform them that an interview of their child occurred and provide the specific facts that necessitated the child be interviewed without a parent, guardian, or custodian's consent.
 - (1) If the attempt to contact the child's <u>parent</u>, <u>guardian</u>, <u>or</u> custodian pursuant to this paragraph is unsuccessful, the PCSA shall<u>is to</u> continue to attempt to contact the child's parent, guardian or custodian once every five working days until contact is made with the child's parent, guardian, or custodian, or until the PCSA makes a report disposition pursuant to paragraph (U)(X)(1) of this rule.
 - (2) The PCSA shall<u>is to</u> document in the case record<u>Ohio's CCWIS</u> the date and time of the contact, or attempted contacts.

(L) If the PCSA conducts a specialized assessment/investigation, the PCSA shall:

- (1)(L) No later than the next working day from the date the referral was screened in, the PCSA is to notify the out-of-home care setting licensing and supervising authorities pursuant to section 2151.421 of the Revised Code. Within twenty-four hours of the screening decision contact the out-of-home care setting or organization administrative officer, director, or other chief administrative officer, or if the administrative officer, director or other chief administrative officer is alleged to be the perpetrator, the board of directors, county commissioners, or law enforcement as applicable in order to:
 - (a) Share information regarding the report.
 - (b) Discuss what actions have been taken to protect the alleged child victim.

(c) Provide information about the assessment/investigation activities that will follow.

(2)(M) The PCSA is to advise the parent, guardian, or custodian of the information contained in the report at the time of the initial contact. The initial contact between the PCSA and the parent, guardian, or custodian includes face-to-face or telephone contact whichever occurs first, if information is gathered as part of the assessment processNo later than the next working day from the date the referral was screened in as a child abuse and/or neglect report, inform the parent(s), guardian, or custodian of the alleged child victim that a report of abuse and/or neglect involving his or her child is being assessed/investigated and of the allegations contained within the report.

- (3) No later than the next working day from the date the referral was screened in as a child abuse and/or neglect report, contact licensing and supervising authorities, as appropriate, to share information.
- (4) Attempt to coordinate the interview of the alleged child vietim if another agency is required by statute or administrative rule to conduct its own assessment/ investigation to minimize the number of interviews of the child.
- (5) Conduct and document face-to-face interviews with the alleged child victim to:
 - (a) Evaluate the alleged child victim's condition.
 - (b) Determine whether the child is safe.
 - (c) Obtain the alleged child victim's explanation regarding the allegations contained in the report.
- (6)(N) Conduct The PCSA is to conduct and document all face-to-face interviews with the alleged perpetrator, unless law enforcement or the county prosecutor will interview the alleged perpetrator pursuant to the procedures delineated in the county child abuse and neglect memorandum of understanding, in order to assess his or hertheir knowledge of the allegation.
- (7)(O) Advise <u>The PCSA is to advise</u> the alleged perpetrator of the allegations made against <u>him or herthem</u> at the time of the initial contact with the person. The initial contact between the PCSA and the alleged perpetrator of the report includes the first face-to-face or telephone contact, whichever occurs first, if information is gathered as part of the assessment/investigation process.
- (8)(P) Conduct<u>The PCSA is to conduct</u> and document face-to-face or telephone interviews with any person identified as a possible source of information during the assessment/ investigation to obtain relevant information regarding the safety of and risk to the child. The PCSA shallis to exercise discretion in the selection of collateral sources to protect the privacy of the principals of the report.
 - (9) As appropriate, conduct and document all face-to-face interviews with the parent, guardian, or custodian and/or caretaker of the alleged child victim to gather relevant information regarding the parent, guardian, or custodian and/or caretaker's ability to keep the child safe and identify what, if any, services are needed by the family.

- (10) Attempt to secure any relevant records necessary to assess safety and risk to the child, including but not limited to school, mental health, medical, incident reports in an out-of-home care setting.
- (11)(O) Take<u>The PCSA is to take</u> any other actions necessary to assess safety and risk to the child. These actions may include, but are not limited to:
 - (a)(1) Taking photographs of areas of traumaphysical injury on the child's body.
 - (b)(2) Taking photographs of the child's environment with the consent of the out-ofhome setting administrator.
 - (c)(3) <u>Attempting to secureSecuring</u> a medical examination or psychological evaluation, or both, of the child with the consent of the child's parent, guardian, or custodian or with a court order.
 - (4) Attempting to secure any relevant records, including but not limited to school, mental health, and medical records, and incident reports in an out-of-home care setting.
- (M)(R) The PCSA need not interview a child if it is documented in <u>Ohio's CCWIS</u> the case record that the child does not have sufficient verbal skills, or additional interviewing would be detrimental to the child to interview an alleged child vietim if the PCSA determines that:
 - (1) The child does not have sufficient verbal skills, or
 - (2) Additional interviewing would be detrimental to the child, unless requested by the lead PCSA pursuant to paragraphs (R) and (Z) of this rule.
- (N)(S) At any time the PCSA determines a child is in immediate danger of serious harm, the PCSA shallis to follow procedures outlined in rule 5101:2-37-02 or 5101:2-39-03 of the Administrative Code.
- (O)(T) If the PCSA determines supportive services are necessary, the supportive services shallare to be made available to the child and/or the child's, his or her parent, guardian, or custodian during all of the following-pursuant to procedures established in rule 5101:2-40-02 of the Administrative Code:.

(1) The safety planning process.

(2) The assessment/investigation process.

- (P)(U) The PCSA shall<u>is to</u> request assistance from the county prosecutor, the PCSA's legal counsel, or the court if refused access to the alleged child victim or any records necessary to conduct the specialized assessment/investigation.
- (Q)(V) The PCSA shall<u>is to</u> have an interpreter present for all interviews if the PCSA has determined that a principal of the report has a language or any other impairment<u>factor</u> that causes a barrier in communication, including but not limited to a principal of the report who is deaf or hearing impaired, has limited English proficiency or is developmentally delayed.
- (R) If two or more Ohio PCSAs are involved in an assessment/investigation the lead county shall be determined by the following criteria:
 - (1) The PCSA located within the county where a juvenile court has issued a protective supervision order.
 - (2) The PCSA located within the county where the custodial parent, legal guardian, legal custodian of the alleged child victim resides.
 - (3) If an order of shared parenting has been issued, and a residential parent has not been designated by the court, the PCSA located within the county of residence of the custodian who has physical care of the alleged child victim at the time the incident occurred.
- (S) If requested by the lead PCSA, either verbally or in writing, the non-lead PCSA located in a non-contiguous county shall conduct interviews of any principals of the report and collateral sources presently located within its jurisdiction to provide the lead agency with the information necessary to complete the JFS 01403 within the time frames outlined in this rule. All PCSAs involved shall document the request in the case record.
- (T)(W) For all reports involving <u>a substance affected</u>an-infant identified as affected by legal or illegal substance abuse or withdrawal symptoms resulting from prenatal or postnatal substance exposure-pursuant to rule 5101:2-1-01 of the Administrative Code<u></u> the PCSA shallis to:
 - (1) Ensure the plan of safe care/family care plan has been developed.
 - (2) Ensure the plan of safe care/family care plan addresses the safety needs of the infant.
 - (3) Ensure the plan of safe care/family care plan addresses the health and substance use disorder treatment needs of the affected family or caregiver.

(X) No later than sixty calendar days from the date the PCSA screened in the referral, the PCSA is to:

- (1) Complete the report disposition.
- (2) Arrive at a final case decision by completing the "Specialized Assessment and Investigation."
- (U) The PCSA shall complete the report disposition and arrive at a final case decision by completing the JFS 01403 no later than forty-five days from the date the PCSA screened in the referral as a child abuse and neglect report. The PCSA may extend the time frame by a maximum of fifteen days if information needed to determine the report disposition and final case decision cannot be obtained within forty-five days and the reasons are documented in the case record pursuant to rule 5101:2-36-11 of the Administrative Code.
- (V)(Y) Investigative activities conducted independently by other agencies do not relieve the PCSA of its responsibility for concluding an assessment/investigation in accordance with this rule. The PCSA shall-will not waive the completion of the report disposition.
- (Z) No later than three days from the date of the completion of the report disposition, the PCSA is to notify the out-of-home care entity's representative pursuant to section 2151.421 of the Revised Code and the out-of-home care entity's licensing authority.
- (W)(AA) Within two workingNo later than five business days of after completion of the JFS 01403 specialized assessment/investigation, the PCSA shall is to do all of the following as applicable:
 - Notify the <u>alleged</u> child <u>victim</u>, unless the child is not of an age or developmental capacity to understand, and the child's <u>parent(s)</u>, <u>guardian(s)</u>, <u>or custodian(s)</u>parent, <u>guardian</u>, <u>or custodian</u> of the report disposition and the final case decision.
 - (2) Notify the alleged perpetrator in writing of the report disposition; the right to appeal; <u>the PCSA's appeal process including timeframes</u>; and the method by which the alleged perpetrator may appeal the disposition as outlined in rule 5101:2-33-20 of the Administrative Code.
 - (3) Refer all children under the age of three to "Help Me Grow" for early intervention services if there is a substantiated report of child abuse or neglect regardless of the child's role in the report.
 - (4) Refer any <u>substance affected</u> infant <u>pursuant to rule 5101:2-1-01 of the</u> <u>Administrative Codewho has been born and identified as affected by legal</u>

or illegal substance abuse or withdrawal symptoms or fetal alcohol spectrum disorder resulting from prenatal drug exposure to "Help Me Grow."

- (5) Notify all participants involved in the plan of safe care/family care plan and identified on the current release of information signed by the infant's parent, guardian, or custodian of the final case decision. The final decision includes whether the case will be tranferredtransferred for ongoing PCSA services, closed and referral made to community services, or closed. The following plan of safe care/family care plan participants shallare to be notified:
 - (a) Parents, guardians, custodians or other caregivers for the infant.
 - (b) Health care providers invovled involved in the delivery or care of the infant.
 - (c) Collaborating professional partners and agencies involved in caring for the infant and family.
- (6) Notify the child's non-custodial parent, who holds residual parental rights to the child and maintains an ongoing relationship through visitation with the child and/or payment of child support, of the receipt of the report, the report disposition, and the case decision.
- (7) Document in the case record<u>Ohio's CCWIS</u>, the date and method of notification to the principals of the report of the above listed activities.
- (BB) No later than seven calendar days after the completion of the specialized assessment/ investigation the PCSA is to provide written notice to all referents who are mandated reporters in accordance with section 2151.421 of the Revised Code.
- (X) No later than three working days from the date of the completion of the report disposition, the PCSA shall provide written notification of the report disposition to the following entities, as applicable, in accordance with rules 5101:2-33-21 and 5101:2-36-12 of the Administrative Code:
 - (1) Administrator, director, or other chief administrator of the out-of-home care setting or organization.
 - (2) The owner or governing board of the out-of-home care setting or organization.
 - (3) The appropriate licensing and supervising authorities of the out-of-home care setting or organization.

- (Y) The PCSA shall not provide witness statements, police reports, or other investigative reports to the out-of-home care setting or organization described in paragraph (X) of this rule.
- (Z) If a report of child abuse and neglect involves a child who is living in a shelter for victims of domestic violence or a homeless shelter, the PCSA that received the report shall do one of the following:
 - (1) Determine if the child was brought to the shelter pursuant to an agreement with a shelter in another county. If a determination is made that there was an agreement in place, the PCSA from the county from which the child was brought shall lead the assessment/investigation and provide the required supportive services or petition the court for custody of the child, if necessary.
 - (2) Lead the assessment/investigation if a determination is made that the child was not brought to the shelter under an agreement with a shelter in another county. If two or more PCSAs are involved, all PCSAs shall be responsible for following procedures outlined in this rule.
 - (3) Commence the assessment/investigation if a determination cannot be made immediately if an agreement is in effect.
- (AA)(CC) The assessment/investigation documentation and any materials obtained as a result of the assessment/investigation shallare to be maintained in the case record. If any <u>needed</u> information gathering activity cannot be completed, justification and the written-approval of the director or the designee shallare to be fileddocumented in the case recordOhio's CCWIS in accordance with rule 5101:2-36-11 of the Administrative Code.

Effective:

Five Year Review (FYR) Dates:

5/31/2024

Certification

Date

Promulgated Under: Statutory Authority: Rule Amplifies: Prior Effective Dates: 119.03 2151.421, 5153.166 2151.421, 5153.16 02/01/1982, 10/01/1982, 01/01/1987, 01/01/1988, 03/15/1988, 01/01/1990, 10/01/1995, 06/01/1996, 06/01/1997, 04/01/2001, 03/01/2006, 10/01/2009, 03/01/2012, 03/01/2014, 06/17/2018