5101:2-38-20 **PCSA** requirements for providing on-going services in alternative response.

- (A) This rule applies to public children services agencies (PCSAs) that received training and written approval from the Ohio department of job and family services (ODJFS) to participate in alternative response.
- (B)(A) The PCSA shall complete and implement the following planning and review tools with the child's parent, guardian, or custodian agreement for screened in child abuse and neglect reports assigned to the alternative response pathway to receive ongoing services:
  - (1) The JFS 01418 "Alternative Response Family Service Plan" (rev. 7/2011) or the JFS 01410 "Comprehensive Assessment Planning Model I.S., Family Case Plan" (rev. 2/2006) ("Family Case Plan").
  - (2) The JFS 01417 "Alternative Response Family Service Plan Review" (rev. 7/2011) or the JFS 01413 "Comprehensive Assessment and Planning Model I.S., Case Review" (rev. 8/2010)("Case Review").
  - (3) The JFS 01423 "Alternative Response "Comprehensive Assessment Planning Model I.S., Ongoing Case Assessment" ("Ongoing Case Assessment")" (rev. 7/2008).
- (C)(B) The PCSA shall complete and implement the JFS 01418 or JFS 01410 "Family Case Plan" no later than thirty days from the completion of the JFS 01419 "Comprehensive Assessment Planning Model I.S., Alternative Response Family Assessment" (rev. 7/2008)("Family Assessment") or continue to implement the JFS 01418 developed after the assessment of safety.
- (D)(C) The PCSA shall obtain agreement on the contents of the "Family Case Plan" JFS 01418 or JFS 01410; obtain signatures from the child's parent, guardian, or custodian; and provide each with a copy of the JFS 01418 or JFS 01410" Family Case Plan" within seven days of the agreement. If the JFS 01418 is developed outside of SACWIS, a copy of the hand-written document will be provided to the family.
- (E)(D) The PCSA shall update the JFS 01418 or complete the amendment to the JFS 01410"Family Case Plan" if there is any change in the following:
  - (1) Services.
  - (2) Participants.
  - (3) Service goal.

- (4) Service activities.
- (5) The safety or risk to the child resulting in legal intervention.
- (F)(E) The PCSA shall do all of the following if updating the "Family Case Plan" JFS 01418 or amending the JFS 01410:
  - (1) Contact the child's parent, guardian, or custodian and seek agreement for the update of the <u>"Family Case PlanJFS 01418 or amendment of the JFS 01410</u>.
  - (2) Obtain signatures from the child's parent, guardian or custodian.
  - (3) Implement the change once the parent, guardian, or custodian agrees to the change.
  - (4) Provide each parent, guardian, or custodian with a copy of the updated <del>JFS 01418</del> or amended <del>JFS 01410</del> "Family Case Plan" within seven days of the agreement not including the date of signature.
- (G)(F) If the PCSA and the child's parent, guardian, or custodian no longer agree on the service or case plan, the PCSA shall do one of the following:
  - (1) Discontinue supportive services and close the case.
  - (2) File a complaint with the court pursuant to section 2151.27 of the Revised Code if the child is an abused, neglected, or dependent child or may become abused, neglected or dependent; and intervention of the court is needed for the child's protection.
- (H)(G) The PCSA shall make face-to-face contact with each parent, guardian or custodian, and child participating in and being provided services through the JFS 01418 or JFS 01410 "Family Case Plan", at least two times one time each calendar month to monitor progress on the service plan "Family Case Plan" activities. At least one contact every two months shall be made in the child's home.
  - (1) If one attempt to complete a face-to-face contact pursuant to paragraph (H) of this rule is unsuccessful, the PCSA shall make a minimum of one additional attempt to complete the face-to-face contact within the calendar month.
  - (2) If both attempts to complete face-to-face contacts pursuant to paragraph (H) of this rule are unsuccessful, the PCSA shall make a minimum of two additional attempts to complete the face-to-face contact within the calendar month.
- (H) The PCSA shall convert a case from the alternative response pathway to the traditional response pathway if any of the following occurs:

(1) The family requests a pathway change from the alternative response pathway to the traditional response pathway.

- (2) The PCSA files a complaint with the juvenile court pursuant to section 2151.27 of the Revised Code alleging the child is or may become an abused, neglected or dependent child.
- (3) The PCSA receives an order from the juvenile court.
- (4) The PCSA screens in a report or obtains additional information during an assessment requiring assignment in a traditional response pathway pursuant to rule 5101:2-36-01 of the Administrative Code.
- (J)(I) The PCSA shall record a pathway switch in SACWIS no later than the next business day from the date of the event triggering the conversion of a case from the alternative response pathway to the traditional response pathway.
- (K)(J) The PCSA shall review the progress on the service plan activities "Family Case Plan" no later than every ninety days after the completion date of the JFS 01419 "Family Assessment" by completing either the JFS 01417 or the JFS 01413 "Case Review" pursuant to rule 5101:2-38-09 of the Administrative Code.
- (L) The PCSA shall provide written invitation including the date, time, and place for the family service plan reviews, to the child's parent, guardian, or custodian and child, if age and developmentally appropriate, of the opportunity to participate in the meeting no less than seven days prior to the meeting.
- (M)(K) The PCSA shall complete the JFS 01417 or the JFS 01412 "Comprehensive Assessment and Planning Model I.S., Semiannual Administrative Review (SAR)" (rev. 1/2014) no later than every one hundred eighty days from completion of the JFS 01419 "Family Assessment". The PCSA will invite parties to the family case plan and provide a copy pursuant to paragraphs (I) and (L) of rule 5101:2-38-10 of the Administrative Code.
- (N)(L) The SAR shall, at a minimum, include the following individuals:
  - (1) A caseworker who has a connection with the family and knowledge of the family service plan "Family Case Plan".
  - (2) A supervisor or designee.
- (O)(M) If the PCSA determines a child to be in immediate danger of serious harm during the provision of ongoing services, the PCSA shall follow procedures outlined in rule 5101:2-37-02 of the Administrative Code.

- (P)(N) The PCSA shall do all of the following to close a case:
  - (1) Complete the JFS 01417 or JFS 01413 "Case Review" to assess there are no active safety threats and the overall level of risk is reduced.
  - (2) Notify participants in the JFS 01418 or parties to the JFS 01410 Family Case Plan" of the intent to close the case.
- (Q)(O) The PCSA shall maintain a copy of the original JFS 01418, JFS 01410, JFS 01413, JFS 01417, JFS 01412, JFS 01423, all updates and amendments and, complete the "Family Case Plan", "Case Review", SAR, "Ongoing Case Assessment", documentation of the face-to-face contacts, including all attempts to monitor progress of the case or service plan" Case Plan" objectives in the case record and recorded in SACWIS.

Effective: 8/1/2020

Five Year Review (FYR) Dates: 4/23/2020 and 08/01/2025

## CERTIFIED ELECTRONICALLY

Certification

07/20/2020

Date

Promulgated Under: 119.03

 Statutory Authority:
 2151.429, 5153.16, 5153.166

 Rule Amplifies:
 2151.429, 5153.16, 5153.166

 Prior Effective Dates:
 07/01/2011, 05/30/2014